

# EBSCO Electronic Resource Management (ERM)

EBSCO ERM is a stand-alone solution, based on the open source FOLIO platform, that enables you to manage the entire lifecycle of an electronic resource from evaluation to user discovery. EBSCO ERM supports essential functions to manage your library's electronic resources subscriptions including creating and managing agreements and licenses. Access rights and permissions are automatically updated, saving reference and licensing staff time. Using EBSCO ERM means link resolvers, discovery and catalogs are automatically updated so library users can immediately find and use e-resources.

## EBSCO ERM applications

EBSCO ERM consists of several applications to support your e-resources management needs:

- **ORGANIZATIONS** – to manage the organizations with which your library interacts
- **LICENSES** – to manage the relevant usage/business terms
- **AGREEMENTS** – to list the electronic resources to which the library has access
- **USERS** – to manage patron and staff information
- **ORDERS** – to track ordering
- **INVOICES** – to track payments
- **FINANCES** – to track funds
- **EHOLDINGS** – to track packages including providers and titles
- **TASKS** – to structure and search tasks at various levels, view and sort tasks, record their progress and keep updated on work
- **DASHBOARD** – to see key information from different applications including Agreements and Licenses

EBSCO ERM may be integrated with the EBSCO Knowledge Base, which represents all your local holdings, to remove manual entry and duplication of work.

Readily manage your electronic resources with EBSCO ERM:

- Find providers, packages, and titles
- Easily add packages to your holdings
- Readily view and update contacts, notes, licenses, and agreements
- Enjoy the direct integration with the EBSCO Knowledge Base to auto-populate key information including your local holdings

## EBSCO Services

EBSCO provides a dedicated team to support the implementation and hosting of EBSCO ERM. Services include the set up and loading of eHoldings data from HLM as well as loading of organizations. The EBSCO team is also available to assist with the loading of licenses, agreements, finances, orders, and invoices data. In addition, EBSCO has partnered with more than two dozen trusted vendors across the globe to make implementation support more accessible worldwide when and where needed.