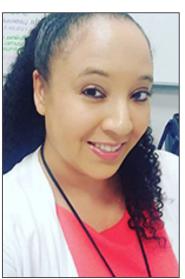


A #NoveListConversations webinar



Library Newsletters: Best Practices



Samantha Bonnette

Marketing and Development Manager Shreve Memorial Library

https://www.shreve-lib.org/226/Newsletter











Introducing The Shreve Read Online

Bi-Weekly Newsletter

Opt-Out Subscription

Mix of Information – Programs, Services, etc.

Book Suggestions for all ages



The Shreve Read Online



Join SML & Professor QB and Talk Like a Pirate September 19!

Ahoy, Matey! September 19 is International Talk Like a Pirate Day! Join SML and Professor QB for a pirate-talking good time! Professor QB, pirate extraordinaire, is visiting SML branches with a fantastic show full of magic, jokes, ventriloquism, and quirky fun. Children of all ages will laugh and have fun through the entire show. You can catch Professor QB today at the North Shreveport and Cedar Grove/Line Avenue Branches and tomorrow at Hamilton/South Caddo, Mooringsport, and Broadmoor Branches. Be sure to don your favorite pirate hat, brush up on your pirate lingo, and join the fun in talking like a pirate!

Upcoming Events



Upcoming Book Club Meetings at SML



Experts in Arthritis Seminar Sept. 28



Heritage & Harvest Tour Stops in Gilliam Sept. 28

Looking for book suggestions or The Broadmoor Branch is

oor Branch is Red River Crossroads Historia





The Shreve Read Online

Discover the magic of a library card this holiday season, a gift that keeps on giving.



Marketing Efforts

Newsletters & E-mail Blasts

Billboards

Posters & Flyers

Print, Radio & TV ads

Social Media (@shrevememorial)

Website

Ahou Mateul t's Time to Talk Like a Pirate!

eptember 17 - September 19

Press Releases



Join SML & Professor QB and Talk Like a Pirate September 19!

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We asked. You voted.



Read the book. Join the Conversation.

This October at Shreve Memorial Library

Upcoming Events



Upcoming Book Club Meetings at SML

Looking for book suggestions or



The Broadmoor Branch is

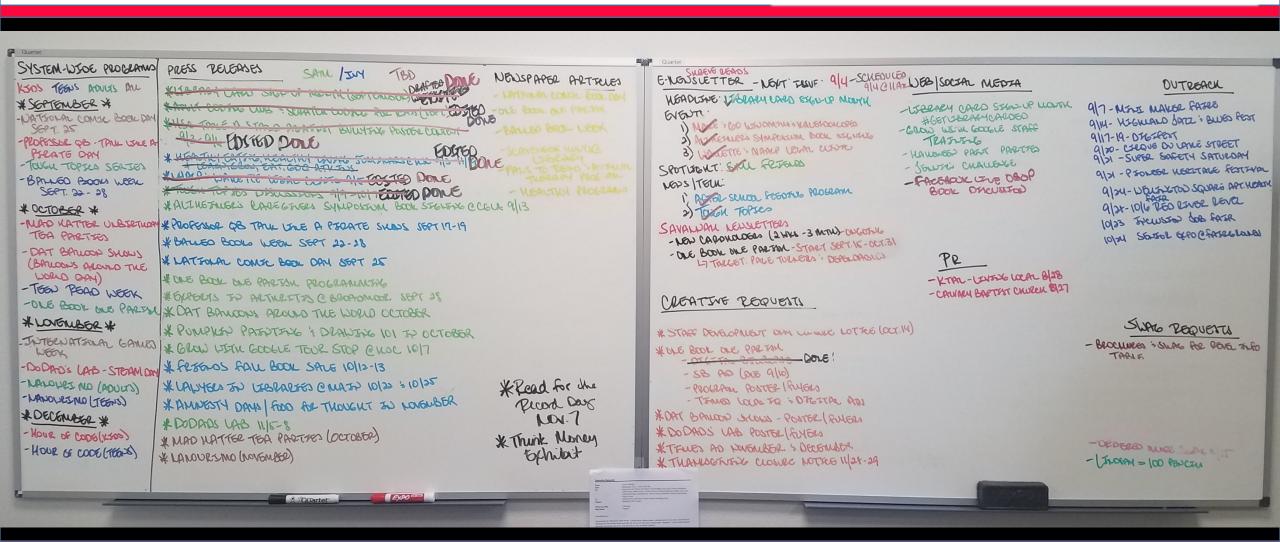
Heritage & H

Stops in Gillia





Sneak Peek



Hi Guys!

Thanks for attending today's round-up. Here is a recap of all that was discussed.

Outstanding Items

- Banned Books Week 9/22 9/28 (IVY): Ivy is currently working on gathering information for Banned Books
 Week programs. The release needs to go out early next week (Monday or Tuesday). I have included a blurb
 about Banned Books Week in the e-newsletter scheduled to go out next Wednesday (9/18).
- National Comic Book Day 9/25 (IVY): Ivy is working on the press release for National Comic Book Day. Most
 of the branch-developed programs have been added to the web calendar. The release for National Comic
 Book Day needs to go out next Wednesday (9/18). National Comic Book Day was also included in next
 week's e-newsletter.
- One Book One Parish Programming 10/1 10/31 (SAM): All of the flyers, posters, ads, Facebook events, web graphics, etc. have been created for OBOP. I will work on getting the preliminary save the date press release out today or Monday morning. The Marketing Team is working on setting up an OBOP Facebook Live book discussion in October. Ivy has contacted Tannie Bradley to be a part of the discussion. Ivy will also moderate the discussion. This event will be included in the release that goes out October 1 to say that OBOP is happening now.
- Experts in Arthritis Seminar @ Broadmoor 9/28 (SAM): I will work on the press release for this program
 after I return from conference. The press release will go out next Friday (9/20).
- DAT Does the Trick & Balloons Around the World (October) (SAM): I will work on the posters, flyers and
 press release for this event.
- Grow with Google Tour Stop @ HSC 10/7 (IVY): Google is sending out a press release and will begin
 promoting the event on Monday (9/16). Ivy will work with Paula Fogarty (Google) to coordinate
 communications with the Google Team and how best to highlight the library. Caleb will use the social media
 resources provided by Google to help promote on social media. Registration opens on Monday.
- SML Friends Fall Book Sale @ Main 10/12 10/13 (IVY): Ivy is working on the press release for the Friends
 fall book sale.

IONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
roadmoor	Gilliam	Hollywood/Union Avenue	Main	North Caddo	Rodessa
edar Grove/Line Avenue	Hamilton/South Caddo	Hosston	Mooretown	North Shreveport	Wallette
avid Raines	Higginbotham - Bryson	Means	Mooringsport	Oil City	West Shreveport
23	24	25	26	27	
ANNED BOOKS WEEK	BANNED BOOKS WEEK	BANNED BOOKS WEEK	BANNED BOOKS WEEK	BANNED BOOKS WEEK	BANNED BOOKS WEI
	Drop in Story Time: Autumn	**NATIONAL COMIC	Drop in Story Time: Autumn	Computer Club for Adults @Atkins	Banned Book Debate @Atkins
	Begins @Blanchard 1p-4p	BOOK DAY**	Begins @Blanchard 1p-4p	9:30a-11a	2p
omputer Class: Pronunciator Broadmoor 10a-12p	Music & Movement Story Time @Broadmoor 10a-10:30a	National Comic Book Day Craft for Teens @Atkins 5p-6p	Baby Bounce: A Lapsit Story Time @Broadmoor 10a-10:30a	Adult DIY Series @Atkins 4p-5p	Adult Guided Meditation Clas Workshop @Atkins 2p-3p
ode a Keychain @Broadmoor 4p-	Music & Movement Story Time @Broadmoor 11a-11:30a	Drop in Story Time: Autumn Begins @Blanchard 1p-4p	Computer Class: Word @Broadmoor 10a-12p	Rock Club @Atkins 4p-5p	Experts in Arthritis @Broadm 10:30a-11:30a
	German Ancestry in Louisiana and	Little Listeners Story Time	Preschool Story Time	Coffee and Coloring @Blanchard	Saturday Story Time @Broadr
ke Jam @Broadmoor 4p-6:30p	Texas @Broadmoor 4p-5:30p	@Broadmoor 10a-10:30a	@Broadmoor 11a-11:30a	1p-3p	11a-12p
asic Computer Skills @Cedar	TACT: Teen Arts & Crafts Time	Little Listeners Story Time	Pokemon Trainer Club	Computer Class: Publisher	Family Game Day @Broadmo
rove 11a-12p	@Broadmoor 4p-5:30p	@Broadmoor 11a-11:30a	@Broadmoor 4p-5:30p	@Broadmoor 10a-12p	2p
offee & Coloring @David Raines Da-11a	_	Gamer Wednesday @Broadmoor 3:30p-5p	Teen Scene: Nerd Debate @Broadmoor 4p-5:30p	Building Club @Broadmoor 3p-5p	Blast-Off Bingo @Broadmoor 3p
	Computer Class: Gale Legal Forms		Twisted Stitchers @Broadmoor 5p-	Programming with Python	Guided Meditaion @Broadmo
	@Broadmoor 6p-8p	@Broadmoor 6p-8p	7p		2p-3p
	Basic Computer Skills @Cedar Grove 11a-12p	Basic Computer Skills @Cedar Grove 11a-12p	Storytime @Cedar Grove 10a-11a	Basic Computer Skills @Cedar Grove 11a-12p	Learn to Speak Spanish @Ced Grove 9a-11a
echnology Class: Flash Drives Hamilton 10a-12p	Teen Time Tuesdays Present: UNO Tournament @Cedar Grove 4:30p- 5:30p	Make & Go: Windmill STEM Challenge @Cedar Grove 3:30p- 4:30p	Basic Computer Skills @Cedar Grove 11a-12p	PreK Storytime @David Raines 10a- 11a	Cinema Saturdays! @Cedar G 3p-5p
ıst 4 Teens: Creation Stations Hamilton 3p-5p	Toastmasters Public Speaking Class @Cedar Grove 6p-7p	Bricks @Cedar Grove 4p-5p	Crochet Academy: Tunisian Crochet @David Raines 3p-4:30p	Tea Time @David Raines 4:15p- 5:15p	Adult Bingo @David Raines 10 11:30a
lake & Go: Windmill STEM hallenge @Hamilton/South addo 4p-5p	Craft Corner @David Raines 4:15p- 5:15p	Colorama Art Station @Cedar Grove 4:30p-6:30p	Light Up Corner Bookmarks @David Raines 4:30p-5:30p	Just 4 Teens: Eye Candy Competition @Hamilton 3p-5p	Heritage and Harvest Tour @Gilliam 10a-4p
ough Topics Series: Child Abuse	Preschool Storytime: Back to	Learn to Speak Spanish @Cedar	Painting with Friends @Gilliam 1p-	One-on-One Digital Device	Meditation Workshop @Ham



Something for Everyone

System-Wide Events

Programs for Children, Teens, and Adults

Library Spotlight

News & Tech Updates

New Books at the Library

Library branches throughout the week to help keep the light on and celebrate the freedom to read!

Check out the SML website for a list of programs and events planned for Banned Books Week.

News & Tech Updates



Celebrate National Comic Book Day September 25

Shreve Memorial Library branches are celebrating National Comic Book Day on Wednesday, September 25! Visit your favorite branch and create your own comic strip, watch movie versions of comic book classics, or check out a comic book or graphic novel to read.

National Comic Book Day celebrates one of America's most famous literary exports - the comic book. The day celebrates all aspects of the comic book genre including comic books, comic strips, full-length novels, graphic novels and movie adaptations.



Nominate Your Favorite Librarian for the I Love My Librarian Award

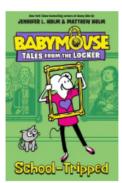
Librarians touch the lives of people they serve every day. The <u>I Love My Librarian Award</u> encourages library users to recognize the accomplishments of exceptional librarians. Each year 10 librarians are selected. Each librarian receives a \$5,000 cash award, a plaque, and a travel stipend to attend an awards ceremony and reception held in their honor.

Nominations for the 2019-2020 I Love My Librarian Award are open through October 21. Winners will be announced in early December. Click here for more information and to submit your nomination.

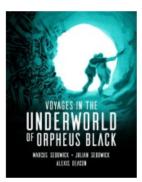
What's New at the Library



New Adult Fiction



New Children's Fiction



New Teen Books

Dream. Discover. Do.

Shreve Memorial Library Support Services Center

885 Bert Kouns Industrial Loop Shreveport, LA 71118 318-212-1011









www.shreve-lib.org









The Shreve Read Online



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Upcoming Events



Looking for book sugges





Upcoming Book Clu The Shreve Read Online Meetings at SML

- General Newsletter
- First Issue 3/9/17
- Largest Distribution (40K+)
- Open Rate 11% 13%



Tell Us What You Think!



Thank you for being a part of the Shreve Memorial Library Family!

At Shreve Memorial Library, we strive to provide the best resources, services and support available to help create a better world. Our goal is to provide services that create and maintain young readers, stimulate imagination, foster lifelong learning, provide ready references, and keep our citizens informed. We'd love to hear from you on how well you think we are doing and how we can better serve our patrons. Please take a few minutes to complete this brief survey and let your voice be heard.

Again, thank you for being a part of Shreve Memorial Library and remember to always dream, discover, do!

Take the Survey Now

Shreve Memorial Library Support Services Center

885 Bert Kouns Industrial Loop Shreveport, LA 71118 318-212-1011

www.shreve-lib.org



Email Blasts - CSS

- Random Sample
- Medium Distribution (3K-5K)
- Open Rate 10% 15%



Welcome to Shreve Memorial Library!

Now that you are the proud owner of a <u>Shreve Memorial</u> <u>Library</u> card, be sure to unlock all of the benefits that come with having a library card.

With your library card, Yes You Can!

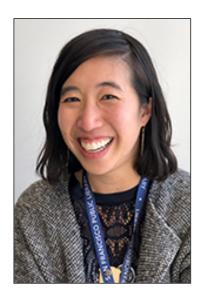
- · Check out books, magazines, comics, DVDs and more
- Read eBooks, stream videos and music, and download audiobooks, all from the comfort of your couch
- Attend programs and events at any of <u>SML's 21</u> branches
- · Learn a new language or skill
- Research your family history
- · Get access to free online tutoring

At SML, it's easy to Dream, Discover, Do. Shreve Memorial Library and You!

1 Targeted Emails

- Specific Audience
- Small Distribution (500)
- Open Rate 26%





Jaime Wong Public Relations Officer San Francisco Public Library jaime.wong@sfpl.org

http://bit.ly/SFPL-Newsletter



Get Started, Stay Active All Summer Long

Summer Stride is back! The Library's annual summer learning, reading and exploration program for all ages and abilities runs this year from June 1 through August 18. We're hasting more than 1,000 free events to:

- Deepen reading enjoyment
- Spark STEM (science, technology, engineering and math) learning

Connect with mindful experiences in nature

Find out more about how you can participate. Pick up a Summer Stride Guide, packed full of our summer ograms, at any branch library or the Main Library, or download here. And follow #SummerStride and brariesForAll to keep up with all the funt

- Celebrate with Summer Stride Bustrator Zecharish Office & Scraper Bikes live in the Presido
- Learn to land your own backyard chickens with Fog City Gardener
- Lounge around during our Beach Day on the Patio
- Socialize and get feative at The Mix's fourth birthday party
- Sike around the city white learning about the rich African American history of the Western Addition
- Allend an author event about our ecological crisis with philosophy professor Jason M. Wirth



Show Your Pride This Month

ereal library ever, the Eureka Valley Branch, celebrates its annual n house featuring face painting, music and Drag Queen Story Hou s PRIDE year, come to a series of engaging author talks and panel cussions. Get yourself to the dance floor, celebrate, educate, learn

Author Talk & Book Release Celebration: We Are Everywhere: Protest, Power & Pride in the History of Queer Liberation – June 19, 7 p.s.



Sign up for your very own SFPL Werriors library card right here.



LGBTQIA Database: Archives of Sexuality & Gender

Not only does SFPL have a rich assortment of LGBTQIA materials Broughout the branches and the Main Library's James C. Hormel LGBTQIA Center available to borrow, but also you can find valuable digital materials right from home, for free,

me essential resource or to a value on the Articles and Databases webpage. ndreds of institutions and organizations, including major internations rancisco's own GLST Historical Society and the New York Oily-based bian Herstory Archives. You can find letters, photographs, transcript

ess the Archives of Sexuality and Gender database with you library card, visit <u>afpl.org/databases</u>, then click the Topics tab and selec-





Alcetrac and the Identity of Incarceration June 25, 7 p.m., Park Branch







Community Baby Shower Madacton Valley Brand







Rise Shine #Woke June 26

New York Times Islk: How the lech Boom Could Iranaform San Francisco

On the Same Page

On the Same Page Read Alikes



by Fae Myenne Ng

the world of one family's honor, their secrets, and the lost buries of a "paper fether." Two generations of the Leong family live in an uneasy

by Lisa Ko

Set in New York and China. The Leguers is a vivid examination of orders and belonging, a moving story of how a boy comes into his own when assenthing he trees is taken sweet and how a mother learne to live



A National Book Award Finalis



The Ministry of Utmost Happiness by Arundhati Roy

emplionally engaging. If its fold with a whaper, in a shout, through loyou lears and sometimes with a bitler laugh. Its heroes, both present and departed, have been broken by the world we live in, and then mended

View the pdf edition of At The Library Newslette

San Francisco Public Library









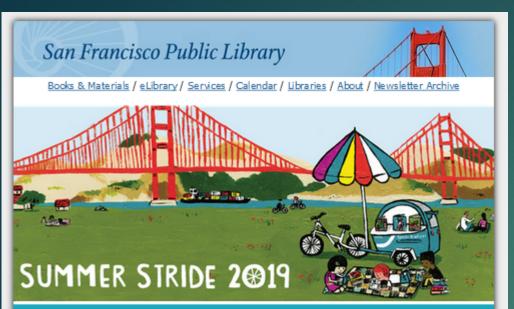


At the Library

SAN FRANCISCO PUBLIC LIBRARY

JAIME WONG, PUBLIC RELATIONS OFFICER





June 2019

Get Started, Stay Active All Summer Long

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- Deepen reading enjoyment
- Spark STEM (science, technology, engineering and math) learning
- Connect with mindful experiences in nature

Find out more about how you can participate. Pick up a Summer Stride Guide, packed full of our summer programs, at any branch library or the Main Library, or <u>download here</u>. And follow #SummerStride and #Libraries ForAll to keep up with all the fun!

- Celebrate with Summer Stride illus trator Zachariah OHora & Scraper Bikes live in the Presidio
- . Learn to tend your own backyard chickens with Fog City Gardener
- Lounge around during our Beach Day on the Patio
- Socialize and get festive at The Mx's fourth birthday party
- Bike around the citywhile learning about the rich African American history of the Western Addition
- Attend an author event about our ecological crisis with philosophy profess or Jas on M. Wirth



Show Your Pride This Month

The Library has a great lineup of LGBTQIA events this June. We are proud to host two days of LGBTQ films from Southeast Asia. Our queerest library ever, the Eureka Valley Branch, celebrates its annual open house featuring face painting, music and Drag Queen Story Hour.

Meet Our eNewsletter

- ► Timing: Monthly
- Subscribers: All library cardholders (330K+)
- Goals: To promote participation in and raise awareness of:
 - ▶ Major programs happening system-wide
 - Noteworthy events with partners
 - Book clubs
 - Exhibitions
 - ▶ Valuable eResources
 - Efforts of Friends of SFPL



Template Building Blocks

San Francisco Public Library



Books & Materials / eLibrary / Services / Calendar / Libraries / About / Newsletter Archive

Header: evergreen links to drive traffic to SFPL website

View the pdf edition of <u>At The Library Newsletter</u>.

Subscribe to our <u>branch and department newsletters</u> as well as <u>monthly book lists</u>.

San Francisco Public Library

100 Larkin St. San Francisco, CA 94102 415-557-4400















Hero image: promotes headliner news of the month



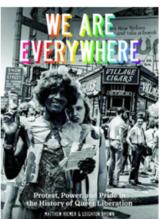
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Embracing the Love: LGBTQ Films From Southeast Asia – June 2 and 9, 12:30 p.m., Main Library, Koret Auditorium

<u>SF's LGBTQIA Historic Places: Meaning, Value and Use</u> – June 13, 6 p.m., Main Library, Koret Auditorium

Eureka Valley Branch Annual Open House – June 15, 12 p.m.

- 2-3 lead articles with links to program listings
- ► **High-interest images** with captions including a clear call-to-action (CTA)



You're sporting your team cap, jersey and pin. But true fans know the best swag that money can't buy. Sign up for your very own SFPL Warriors library card right here.



Library Services



LGBTQIA Database: Archives of Sexuality & Gender

Not only does SFPL have a rich assortment of LGBTQIA materials throughout the branches and the Main Library's James C. Hormel LGBTQIA Center available to borrow, but also you can find valuable digital materials right from home, for free.

One essential resource is the Archives of Sexuality & Gender database, available via SFPL's website on the <u>Articles and Databases webpage</u>. The numerous historical documents in this database are drawn from hundreds of institutions and organizations, including major international activist organizations, as well as local, grassroots groups, such as San Francisco's own GLBT Historical Society and the New York City-based Lesbian Herstory Archives. You can find letters, photographs, transcripts of oral histories, newsletters, magazines and much more.

To access the Archives of Sexuality and Gender database with your library card, visit stpl.org/databases, then click the Topics tab and select LGBTQIA in the menu.

Exhibitions & Events



Alcatraz and the Identity of Incarceration

June 18, 7 p.m., Eureka Valley Branch

June 25, 7 p.m., Park Branch



Mapping Memories: Cine Francisco
June 20, 5:30 p.m., Main Library
Latino/Hispanic Community Room

Monthly highlights:

- Library Services
- Exhibitions and Events
- Include link to full calendar

View all events on the **ONLINE CALENDAR**





Festival of Microbiology

June 20

Main Library, Koret Auditorium



Rise Shine #Woke
June 26
Main Library, Children's Center



New York Times Talk:
How the Tech Boom Could
Transform San Francisco
June 27
Main Library, Koret Auditorium

- Program highlights
 - \blacktriangleright In matrix of 3 x 1, 3 x 2
 - Top line information with links to program listings

On the Same Page

On the Same Page Read Alikes

If you enjoyed Pachinko by Min Jin Lee, check out these enthralling epics.



Bone

by Fae Myenne Ng

Ng takes readers into the hidden heart of San Francisco's Chinatown, to the world of one family's honor, their secrets, and the lost bones of a "paper father." Two generations of the Leong family live in an uneasy tension as they try to fathom the source of a brave young girl's sorrow.

Monthly book club picks



Friends of the San Francisco Public Library

Why Do You Care About Our Library?

Friends' volunteers are back, and they want to hear from you. At the branches, on the streets and in our bookstores they'll be asking you to answer the essential question: "Why do you care about our Library?"

This question intends to inspire community conversations about how important the Library is in our lives and to raise awareness about how our Library is funded. This is part of Friends' annual membership drive and kicks off their citywide educational campaign about the Library Preservation Fund.

What do you care about most that the Library provides free to you, your family and the community? Literacy, democracy, free and equitable access, computers, story time, quiet space—what do you love about your Library?



Books & Brews Summer Sale

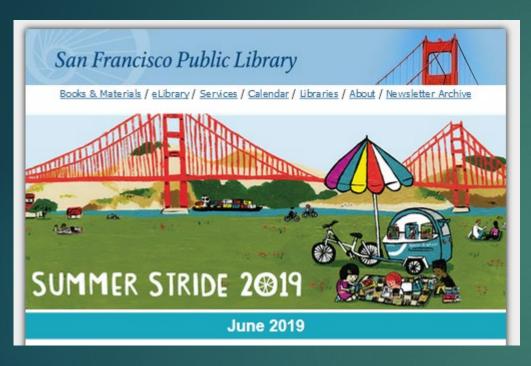
Come enjoy fabulous June weather with friends and browse books on the outdoor patio at Anchor Public Taps on June 23, 12-6 p.m., hosted by Friends of the San Francisco Public Library. This event is family and dog friendly.

Friends section

- Membership drives and initiatives
- Social events
- ▶ Book sales



Performance Analytics



- Unique Opens: 33.28%, or 105.7K
- **▶ Total clicks:** 11,164
- ► Top 5 Clickthroughs:
 - Summer Stride headline program
 - ▶ Sfpl.org
 - ► Library card signup/Warriors card highlight
 - ▶ Cine San Francisco exhibit
 - Summer Stride PDF

Email Overview

Emails Sent

Unique Opens

Unique Views

Total Clicks

11,164

318,413

33.28%

0.29%

Mobile

32.19%



Desktop 67.81%





Thank You!

JAIME WONG
JAIME.WONG@SFPL.ORG





Sufa Anderson

Access Services Manager
Las Vegas-Clark County Library District
andersons@lvccld.org







Primary Source, a staff newsletter





Background: Las Vegas-Clark County Library District (LVCCLD)

- 6 million visits yearly
- 12.1 million circulations
- 2.8 million items
- 2 million computer use sessions

- Serves 1.6 million people
- 25 branches
- 600,000 cardholders
- Service area consists of Las Vegas, and most of Clark County





What we were trying to achieve...





Bringing an Idea to Life

- Start with an idea
- Validate with others
- Map out a plan of action
- Develop and publish
- Evaluate
- Optimize



Hello there!

We are so happy you're here, and we hope you are ready to be informed and inspired. In our staff newsletter *Primary Source*, you can expect to find:

- Information related to materials and collections provided by Collection and Bibliographic Services and the Distribution Center.
- · Electronic Resources updates.
- Interlibrary Loan and Access Services related information.
- And, Current Faves, a peak at what we are reading, listening to, or watching.



Developing a Newsletter

- Start with an idea
- Establish the goal, and the message
- Determine the audience
- Give it a name
- Discuss frequency
- Create a structure of format to deliver intended message

YPL COLLECTION DEVELOPMENT



Whaaa? A Quiz About Weird Stuff

Occasionally something might go awry with the materials ordering process. Do you know what to do when it happens?



The Lay of the Letter or Newsletter Layout

- LibraryAware Templates
- Header
- Introduction
- Department Sections
- Feedback and Suggestions



FEEDBACK AND SUGGESTIONS

Do you have feedback or suggestions for Primary Source?

We would love to hear from you!

Send us an email, give us a call, or take our survey.





- Current Faves
- Contact Us
- Upcoming Training

The Lay of the Letter or Newsletter Layout Continued

CURRENT FAVES



Grace and Furv

Tracy Banghart





Contact Us

Susan Orlean

For general ER questions, you can reach us at: ask@lvccld.org or 702.507.6300

Jocelyn Bates ER Manager batesi@lvccld.org Ria Eufemio
ER Librarian
eufemiom@lvccld.org

Kristine Segura ER Librarian segurak@lvccld.org



Sample Content

Did you know?

Fresh Picks

Our Fresh Picks newsletter provides reading recommendations via email on a weekly, biweekly, or monthly basis (depending on the topic). Visit <a href="https://linear.com/linear







Sample Content Continued





Spotlight on: JobNow

Can I get help with my resume?

With <u>JobNow</u>, find live resume help, and interview coaches.

Job coaches can help with searching applying, and preparing for jobs.





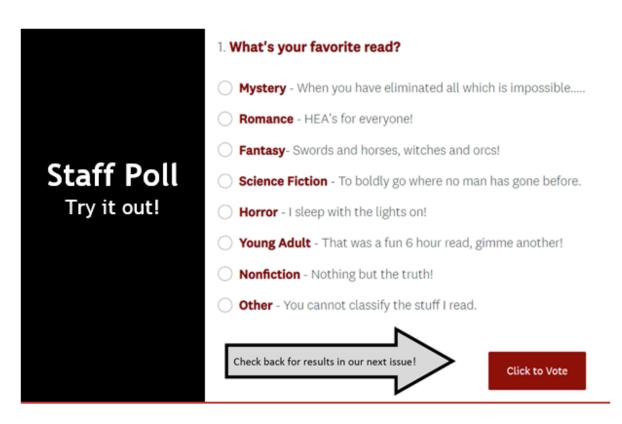
Collection Maintenance

Instruction for all levels of branch staff.

Click here to register.



Sample Content Continued





Blast from the Past

We now have a digitized version of the

Las Vegas-Review Journal 1929 to present.

Click on the image above to read the article from October 16, 1974.

<u>Daily edition</u> of the LVRJ is available in color.



Download our guide

http://bit.ly/LibNewslettersBestPractices



