

EBSCO's Commitment to Accessibility: Improving the User Experience for All

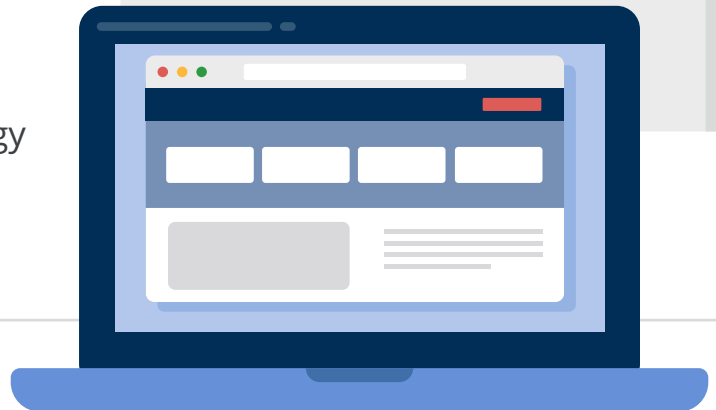


Working with internationally recognized accessibility experts, and incorporating feedback from customers and users, EBSCO strives to lower accessibility barriers.

Every product feature released by EBSCO is tested two ways:

- 1 accessibility automation tools
- 2 manual testing using assistive technology such as JAWS (Job Access With Speech) and NVDA (NonVisual Desktop Access)

EBSCO is committed to improving accessibility in every product release and introducing all new features and products as **“born accessible.”**



Supporting Our Users

- Text-To-Speech functionality on HTML full-text articles to better assist users with visual or learning disabilities
- MP3 download available on HTML full-text articles for multi-modal learning and portability
- Descriptive page titles and alternate text for meaningful images
- Responsive user interfaces for access on all devices and screen sizes
- Headings and ARIA (Accessible Rich Internet Applications) landmarks to help users with screen readers navigate our user interfaces
- Minimal use of tables to ensure users can easily navigate our products using a screen reader and/or keyboard
- Decreased page size for short download times for all users