Make it easy for patients to understand their symptoms and get care

The Isabel Symptom Checker/Virtual Triage is a unique and powerful “digital front door” for your organization designed to empower healthcare consumers in your network. Adapted from Isabel's professional diagnosis decision support tool, the Isabel Symptom Checker has been re-engineered for patients and consumers. The Isabel engine has been crafted, tuned, tested and used by doctors around the world for almost 20 years and has been independently medically validated in over 20 publications.

The Isabel Symptom Checker is the only tool based on multiple AI and enhanced machine learning algorithms that offers true Natural Language Processing capabilities all while remaining quick and easy to use. And, with a broad scope of over 6,000 conditions in a wide range of specialties, the Isabel Symptom Checker has the coverage your organization and patients need.

Consumers are using the Internet as a source of health information. The challenge is getting them to use trusted sources. Provide your patients with a “digital front door” that helps them get care they need at the appropriate venue within your organization.
Why choose Isabel Symptom Checker for your system?

Enhance Patient Engagement

- Keep patients and consumers connected to your system by providing the information they need.
- Guide your patients through the Internet by providing a trusted and reliable source, enhancing interactions with your providers.
- Connect patients and consumers with your patient-facing content, like Health Library™ to provide a common platform for consumption.
- Drive consumers to your venues of care and your physicians through links in the symptom checker tool.
- Incorporate the Symptom Checker and Triage results in your pre-visit strategies to improve patient involvement and drive visit efficiency.
- Never compromise the patient by forcing them to self-diagnose to get treatment.

Easy to Integrate and Brand as Yours

- Isabel Symptom Checker provides complete API integration capabilities which allows enhanced branding and white labeling opportunities.
- Isabel Symptom Checker is easily incorporated into your consumer facing website and your patient portal.

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