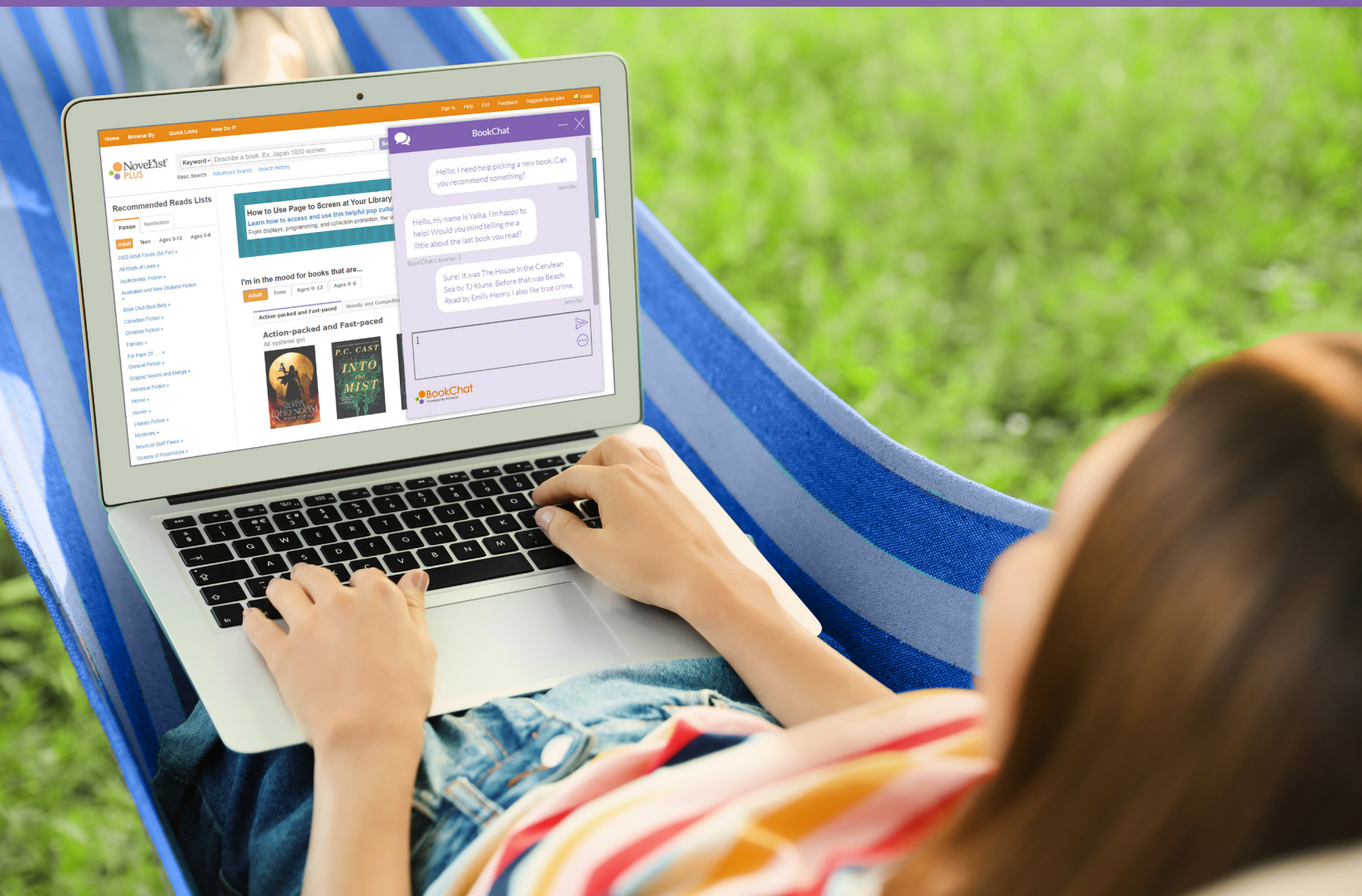


Novelist® BookChat

On-the-spot book suggestions & reading advice



At Novelist, we take book recommendations personally.

Libraries aim to provide high-quality readers' advisory services, but sometimes lack the staff, hours, or expertise to deliver these services when and where patrons need help. BookChat provides reading suggestions and advice on the spot, powered by the experts at Novelist.

“ Jane was responsive and really *listened* to me during our chat. I have two great book suggestions from them, that I look forward to reading and listening. **5 stars!**

— K. Warwick ”

Learn more: www.ebsco.com/novelist

Give your readers recommendations they can count on, wherever they are. With NoveList BookChat, you'll get:

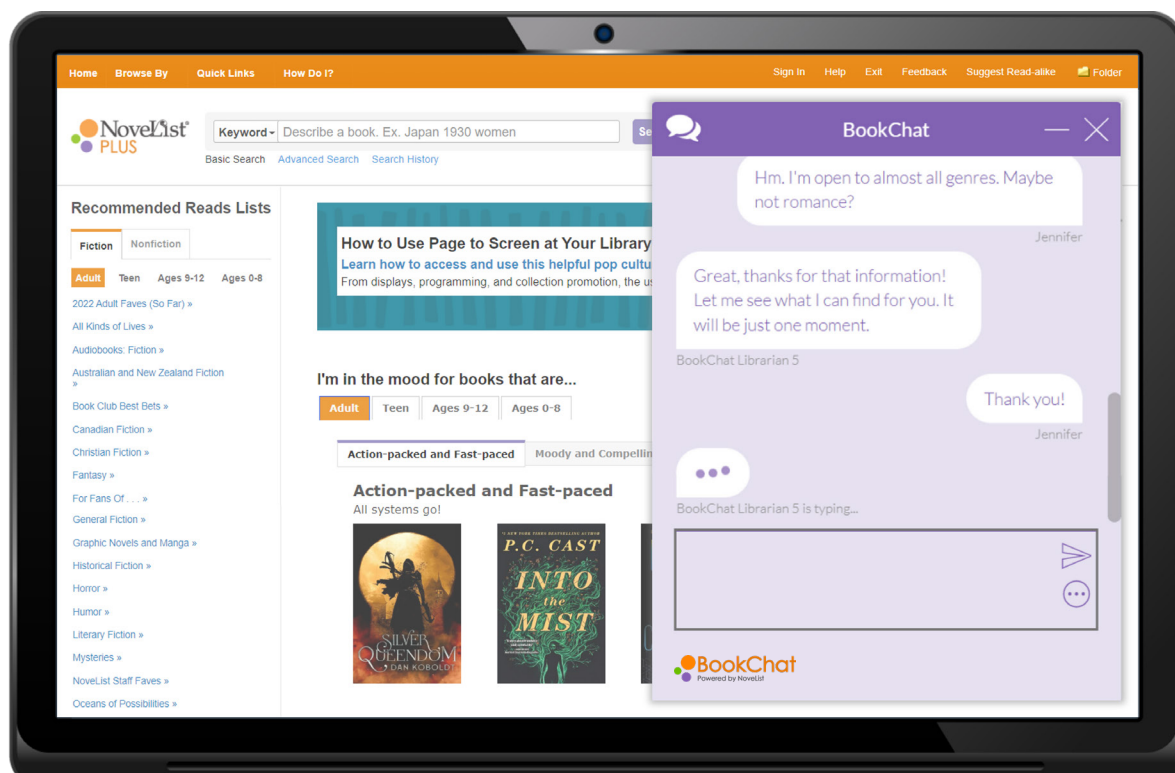
- ✓ **Fast and easy real-time help**
BookChat Specialists provide quick, on-demand answers. Perfect for those patrons who are in a hurry.
- ✓ **Extended availability**
BookChat hours of operation are during days and times when patrons need it most (evenings and weekends). BookChat is also available to users within the library or those accessing the library remotely.
- ✓ **Low-pressure interactions**
BookChat is a quick, text-based way to get help. This is especially appealing to patrons who don't like to ask for help or prefer engaging online.

- ✓ **Comprehensive expertise**
BookChat has your back when readers have questions about unfamiliar topics. The experts at NoveList (who you know and trust) are familiar with all genres and types of books.
- ✓ **Extra help, affordably**
BookChat provides extra help when you need it. It's that reassurance that there is back-up at the click of a button.

To purchase BookChat, you must have an active NoveList Plus subscription. Contact us at novelist@ebSCO.com with questions.

“ The responses were quick and well thought out.
— S. Tapia

I didn't ask anything easy but she found titles I really now want to read. Thank you.
— EJ Cronin ”



Learn more: www.ebsco.com/novelist