agreed that access management is ‘critical’ if librarians are to meet end-user needs

Creating a seamless user experience is the top priority for 78.6%

98% have seen a rise in people accessing library resources remotely

More than 2/3 feel that decisions about access management are not taken as seriously as they should be within their organization

60.7% feel that managing access to digital library content is a source of ‘friction’ and more than half agreed that a dedicated single access management solution to provide people with simple and easy admission to content is the answer

Librarians and library users require greater technical expertise than ever before, but more than half said the skills implications of the changing landscape were not recognized by those in charge of hiring and training staff.

OpenAthens makes managing access simple and secure with their single sign-on software so users can quickly access the information they are looking for.