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Librarians and library users require greater technical expertise than ever before, but more than half said the skills implications of the changing landscape were not recognized by those in charge of hiring and training staff.

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What are the challenges and opportunities for the modern librarian and the organizations in which they work? In 2018, OpenAthens spoke to more than 900 of its library customers across a range of sectors and countries to find out!

99.2% agreed that access management is ‘critical’ if librarians are to meet end-user needs

More than 2/3 feel that decisions about access management are not taken as seriously as they should be within their organization

60.7% feel that managing access to digital library content is a source of ‘friction’ and more than half agreed that a dedicated single access management solution to provide people with simple and easy admission to content is the answer

OpenAthens Single Sign-On

Evolving technology, complex digital content systems and changing behavior are creating challenges for librarians trying to ensure their users can easily find and access what they need. OpenAthens makes managing access simple and secure with their single sign-on software so users can quickly access the information they are looking for.

See the full report

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Librarians’ experiences in providing access to digital content